



Senior Living Community Tour Questions

Appearance/Physical Features

Is it a place you could imagine calling home?

Is the community attractive, would you be proud to call it home?

Are the grounds, landscaping, and interiors and exteriors well maintained and easy to navigate?

Are there different areas or floor plans to choose from?

How is the lighting, smell, and overall noise level?

Are there common areas and are they well used and well liked?

What culture sense do you get – is it welcoming, a sense of calm, too busy, too quiet?

Location and Amenities

Is the community located near conveniences like a grocery store, doctors' offices, pharmacy, hospital, and other attractions? Is there transportation to these sites?

Does the community have a unique location that makes it more desirable?

Are pets allowed?

What are the amenities and are they in good shape and easily accessible? Does it have a spa or fitness center – does it have the services or equipment that you want?

Does the food/dining meet your tastes and needs? How does the food taste, how often do menus change, when are meals served, is there a coffee shop or café, how are meals served – buffet, sit down, in rooms?

Do other residents engage in social events?

Are there any extra charges for additional amenities – like cable TV or Wi-Fi?

Are there weekly events or classes you can take?

The staff and terms of residency

What is the staff to resident ratio?

What type of training does the care staff complete?

Are staff trained to care for residents with memory loss or Alzheimer's?

Are staff onsite 24/7?

Can staff administer medications, and what is that process like?

Do they have nurses on staff?

Do they have an in-house physician?

What type of security and safety measures do they have in place?

How do the staff treat each other and residents?

Do the staff seem happy and glad to come to work?

Can the staff easily answer all your questions?

Do the staff talk highly of management and other staff?

Can you see a sample contract?

Do you complete an assessment prior to moving in?

Is there a continuum of care path if you need it?

What's included in the monthly fees and how do you pay for them if not covered by insurance?

Are there-certain visiting hours or rules for guests?